NOBODY IS LEFT ALONE

WE PLACE HUMANS AT THE CENTER
THROUGH AN INNOVATIVE WAY OF
COMMUNICATING IN CARE
MYSOLI
NOBODY IS LEFT
ALONE

WE LISTENED TO THE STORIES AND THE NEEDS OF PEOPLE REQUIRING ASSISTANCE.

WE INTERVIEWED HEALTHCARE PROFESSIONALS, WHO EVERYDAY TAKE CARE OF THEM.

WE HAD CONVERSATIONS WITH FAMILY MEMBERS WHO WAIT FOR DAILY NEWS
FROM THEIR LOVED ONES AND DESERVE DIRECT AND ONGOING COMMUNICATION.

WE IMAGINED A WORLD WHERE, ALTHOUGH APART, WE ARE ALWAYS IN CONTACT
WITH THE PEOPLE WE LOVE.

THIS WORLD IS MYSOLI

MYSOLI APP,
AN INNOVATIVE TOOL FOR CARE AND SENIORS' HOMES

THE PROJECT

CONTEXT ANALYSIS

Due to the pandemic outbreak, we have realized the great importance of networks, connections, and information sharing. In this new scenario, technologies can be the driver of change, especially for the most vulnerable groups of our population, like the elderly people, persons with disabilities, patients, and guests of care structures and health facilities.

SENIORS ARE MORE AND MORE FAMILIAR
AND INCLINED TO USE NEW TECHNOLOGIES.

TECHNOLOGIES CURRENTLY USED IN CARE FACILITIES HAVE BEEN DEVELOPPED TO SUPPORT THE HEALTH SIDE OF THE CARE AND ARE NOT FOCUSING ENOUGH ON THE PSYCHOLOGICAL ASPECT OF THE PATIENT.

THE PROJECT

MySOLI is a project of «DIGITAL HEALTHCARE» that implements digital technologies to face loneliness and isolation, and, at the same time, it is a useful tool to support caregivers and health workers.

MySOLI is the result of a process of research and continuous conversation with experts, healthcare operators, doctors, social player representatives, caregivers, and family members.

The project has been financed by Lazio Region within the smart specialization e-health strategy. The Istituto Nazionale Ricovero e Cura Anziani (INRCA), National Institute for elderly care, is the official scientific partner of the project.

Its contribution has been fundamental to validating the entire methodology behind the project. Other feedback and guidelines taken into consideration are from other important actors of the care industry, for example, Anaste (National Association Elderly Facilities) and the family forum.

REGIONE LAZIO

INRCA Istituto di Ricovero e Cura a Carattere Scientifico
HEALTH AND SCIENCE ON AGING

Anaste
ASSOCIAZIONE NAZIONALE STRUTTURE TERZA ETÀ

TARGETS

FACILITIES

(HEALTH CARE CENTERS, CARE AND NURSING HOMES / SENIOR HOUSING)

ELDERLY PEOPLE

FAMILIES

RELATIVES AND FRIENDS OF GUESTS

ABOUT MYSOLI

EASY AND EFFICIENT COMMUNICATION IN CARE

BETWEEN CAREGIVERS AND FAMILIES OF GUESTS

SECURE AND TRANSPARENT TOOL

IN EXTERNAL COMMUNICATION MANAGEMENT, SHARING INFORMATION WITH RELATIVES ABOUT DAILY LIFE OF GUESTS

FACE LONELINESS AND ISOLATION OF GUESTS

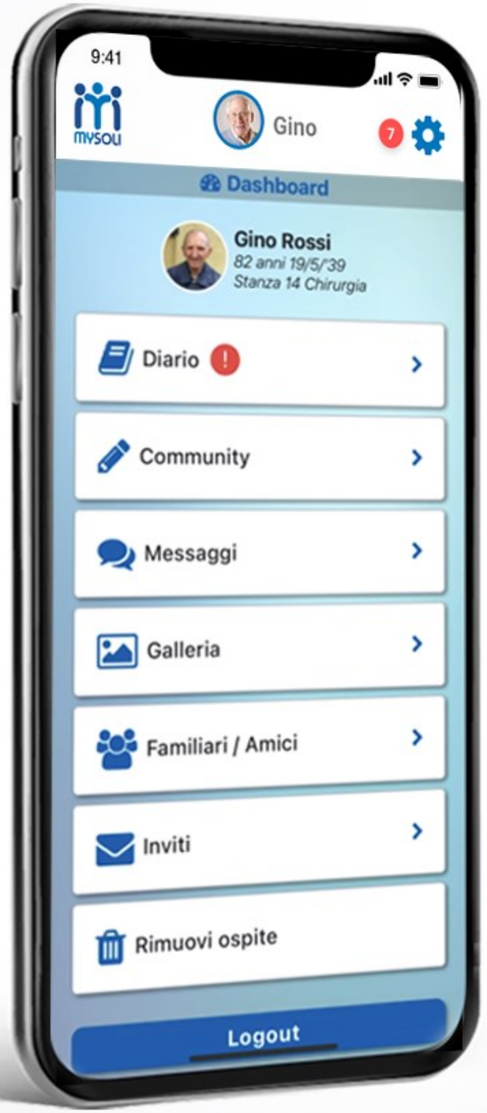
THROUGH SHARING IMPORTANT MOMENTS OF THEIR DAILY LIFE AND PARTICIPATING TO THEIR LOVED-ONES' LIVES.

MACRO-FEATURES

FEATURES FOR CAREGIVERS

HOME PAGE

DASHBOARD
USEFUL TO MANAGE
THE APP FUNCTIONALITIES



FAMILY & FRIENDS

INVITING AND MANAGING THE LIST OF FRIENDS AND RELATIVES
USING THE APP

THE JOURNAL

TEXT AND VOICE MESSAGES
TO UPDATE RELATIVES ABOUT
HEALTH STATUS OF PATIENTS

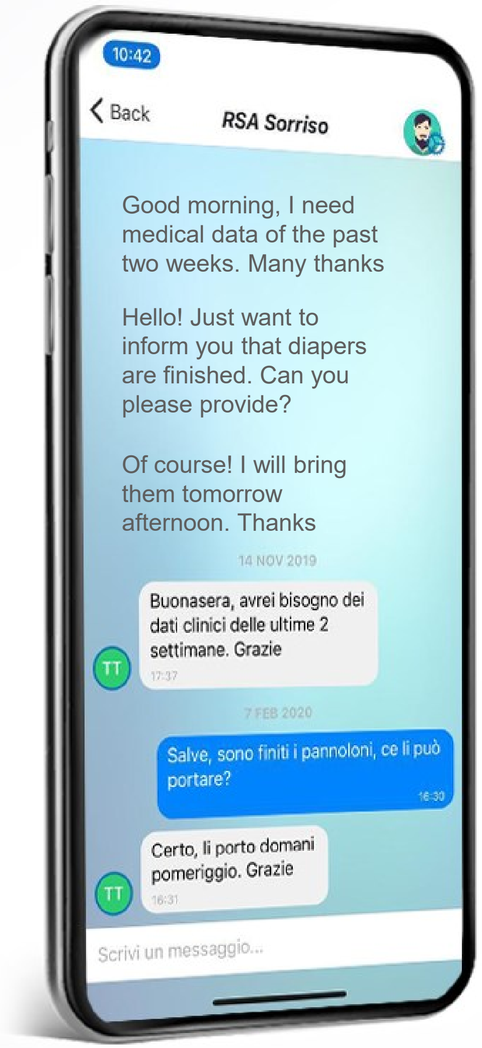
FEATURES FOR CAREGIVERS

DIRECT MESSAGING

DIRECT MESSAGING
BETWEEN CAREGIVERS
AND RELATIVES TO EXCHANGE
USEFUL INFORMATION

BROADCAST MESSAGING

POSSIBILITY TO PUBLISH
AND NOTIFY MESSAGES
TO ALL GUESTS HOSTED
IN THE NURSING HOMES



GALLERY

PHOTO ALBUM / VIDEO
FOR THE PATIENT,
CREATED WITH CONTENT
SAVED IN THE DASHBOARD

FEATURES FOR FAMILY MEMBERS

THE WALL

WHERE GUESTS, FRIENDS
AND RELATIVES INTERACT,
SHARING POSTS, VIDEO,
PHOTOGRAPHS AND COMMENTS

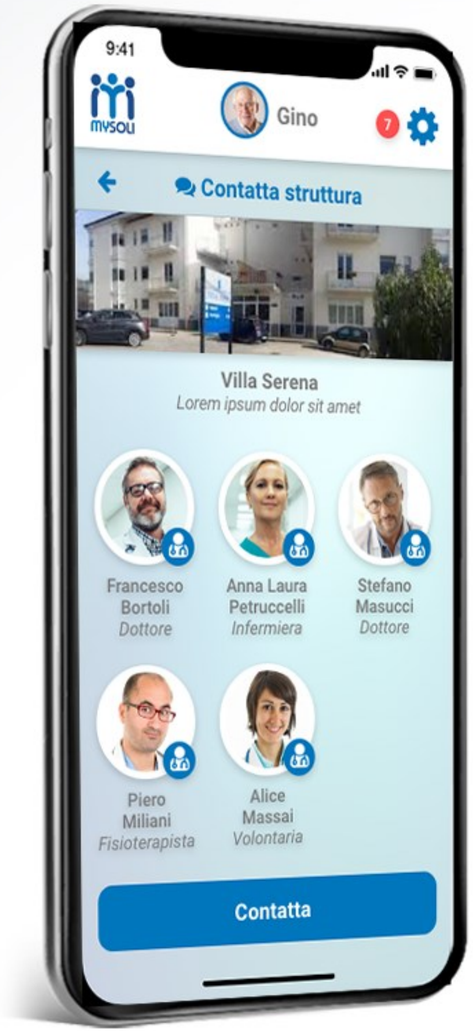
JOURNAL

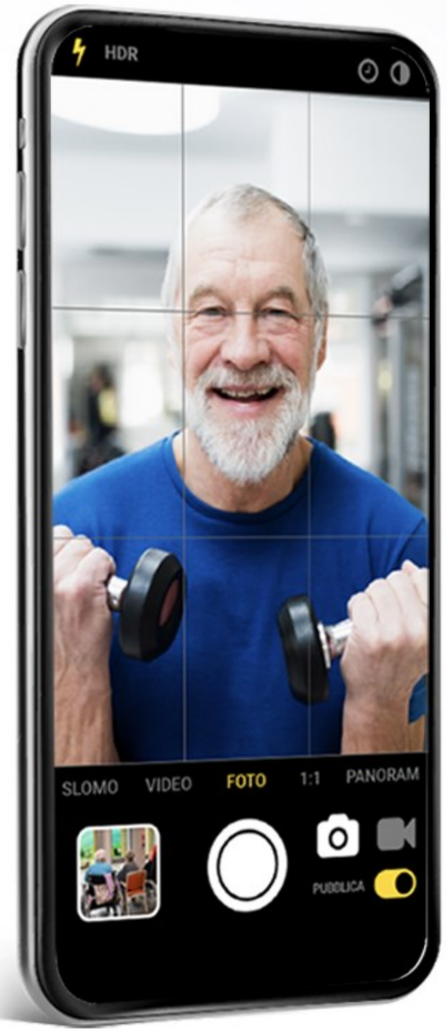
TEXT UPDATES AND VOICE NOTES
UPDATING PERIODICALLY GUESTS' RELATIVES
ON HEALTH STATUS OF THEIR LOVED-ONES

FEATURES FOR FAMILY MEMBERS

GET IN TOUCH WITH CARE FACILITY/EXCHANGE MESSAGES

DIRECT MESSAGING
BETWEEN FACILITIES
AND GUESTS' FAMILY MEMBERS
TO EXCHANGE USEFUL INFORMATION





CAMERA / LIVE / PHOTO ALBUM

PHOTO ALBUM / VIDEO CREATED WITH CONTENT PUBLISHED ON THE WALL.

FAMILY & FRIENDS

ADD NEW USERS AND MANAGE
FRIENDS AND FAMILY MEMEBERS'
LIST USING THE APP

AND…WHAT ABOUT THE GUEST?

WATCH VIDEOS AND

PHOTOGRAPHS OF

FAMILY AND FRIENDS

SHARE MOMENTS

LISTEN TO FAMILIAR VOICES

IT IS ALL ABOUT CARING FOR PEOPLE AND MAKE THEM HAPPY AND BELOVED

MAIN FEATURES

USER FRIENDLY

USER EXPERIENCE AND USER INTERFACE ARE DESIGNED TO BE SIMPLE AND FRIENDLY FOR ALL USERS, ELDERLY PEOPLE INCLUDED.

INDEPENDENT USE

THE APP CAN BE USED BY PATIENTS BOTH INDEPENDENTLY OR WITH THE SUPPORT OF A CAREGIVER.

RESPECT OF FAMILY RELATIONSHIPS

FAMILY MEMBERS CAN DECIDE WHO CAN SEE THEIR POSTS AND EVENTUALLY EXCLUDE OTHER FRIENDS AND RELATIVES USING THE APP

SUPPORT IN DAILY COMMUNICATION

MYSOLI ALLOWS SMOOTH COMMUNICATION BETWEEN CARE FACILITIES AND GUEST'S RELATIVES

MAIN FEATURES

NO NEED FOR TRAINING

PATIENTS, FRIENDS AND FAMILY MEMBERS ARE ABLE TO USE ALL APP FEATURES FROM THE FIRST TIME

STAND ALONE

THE APP DOESN'T NEED TO INTERFACE WITH THE INFORMATION SYSTEMS OF THE CARE FACILITY AND IT IS INDEPENDENT

PRIVACY

MYSOLI IS IN COMPLIANCE WITH GDPR PRIVACY REGULATIONS

SETUP

MYSOLI SETUP IS VERY EASY AND RUN THROUGH THE FOLLOWING STEPS

STEP 1

- CARE FACILITY ANALYSIS,
- DEFINITION OF THE WORKFLOW OF COMMUNICATION
- NAMING OF THE PERSON IN THE FACILITY IN CHARGE OF THE PROJECT

STEP 2

TECHNOLOGY CHECK

- WI-FI COVERAGE
- AVAILABILITY OF TABLETS IN THE CARING HOME

STEP 3

APP CONFIGURATION AND SERVICE STARTUP

STEP 4

COMMUNICATION

CARE FACILITY INFORMING GUESTS AND FAMILY MEMBERS ABOUT MYSOLI
.

NEW FEATURES IMPLEMENTED IN 2022

MYSOLI NEVER STOPS, ADDITIONAL FEATURES ARE CURRENTLY UNDER DEVELOPMENT TO INCREASE SUPPORT TO ALL ACTORS INVOLVED (CAREGIVERS, GUESTS AND FAMILY MEMBERS)

- BROADCAST MESSAGING

POSSIBILITY TO PUBLISH AND NOTIFY MESSAGES TO ALL GUESTS HOSTED IN THE CARING HOMES

- NEW ACCESS PROFILE FOR FAMILY DOCTORS AIMED AT INTEGRATING THE THERAPEUTIC ASPECT INTO THE APP;

- IMPLEMENTATION OF VOICE CONTROL FEATURES THROUGH SMART DEVICES (ALEXA)

MYSOLI TEAM ARE ALWAYS AVAILABLE TO LISTEN TO CARE FACILITIES TO DEVELOP ADDITIONAL CUSTOMIZED FEATURES AND TO PROVIDE COMMUNICATIONS CONSULTING SERVICES.

MORE TO COME…

- MEDIA PREVIEW OPTIMIZATION AND HIGH-RESOLUTION DISPLAY
- CONFIGURATION OF DEPARTMENTS AND ROOMS
- ONLINE AND OFFLINE DATA MANAGEMENT
- PRIVATE WALL DEDICATED TO CAREGIVERS

MYSOLI.

MySoli licenses are charged on a monthly basis
to the care facilities subscribing the service.
Facilities can choose independently
the amount of the monthly fees to charge to guests.
Once the license has been activated,
renewal is automatic, until you decide to cancel.
Licenses do not have ongoing commitment.

COSTS INCLUDING:

- ACTIVATION OF THE SERVICE AND CHECK WI-FI COVERAGE
- TRAINING OF THE CONTACT PERSON WITHIN THE CARE FACILITY
- SERVICE SETUP
- COMMUNICATION SUPPORT TO PROMOTE THE SERVICE
- REMOTE ASSISTANCE THROUGH TICKET SYSTEM
- ACCESS TO FUTURE UPDATES TO THE PLATFORM

WHEREVER YOU ARE
YOU WILL BE ALWAYS IN CONTACT WITH
YOUR LOVED ONES.

MYSOLI

NOBODY IS LEFT ALONE

MYSOLI

A PROJECT BY